



# Warranty Statement

## Trailer Axles & Components

**Cush Corp warrants material and workmanship for its Trailer Axle models from the date of vehicle manufacture (within 6 months of shipment to user), operated and maintained in accordance with recommendations.**

**GENERAL WARRANTY INFORMATION: PLEASE REVIEW PRODUCT-SPECIFIC COVERAGE BELOW.**

**Valid warranty claims will be covered for parts and labor as follows:**

- Replacement of warrantable parts will be replaced, repaired or reimbursed at the discretion of Cush.
- Warranty claim must be approved by Cush prior to warranty repair or replacement of components.
- The reimbursement of any parts are limited to the suggested list price.
- Warranty applies to non-wearable structural parts such as the axle beam including the spindles, spiders, and brackets.
- Coverage of labor will be based upon standard repair times (SRT's) by Cush per regional labor rates.
- All claims must be submitted within 60 days of repair, by submitting a Cush warranty claim request form with pertinent information such as serial number, trailer manufacture date, etc. All failed components must be held for potential review by, or submission to, Cush for inspection and evaluation. Any freight costs for components requested by Cush must be paid by the claimant, and will be reimbursed for valid claims.

**Exclusions and Limitations:**

- Warranty will not apply to improperly installed Trailer Axles or parts by other than Cush.
- Any use, repair or modification of Cush Trailer Axles that is not in accordance with Cush recommendations, applications and normal usage will void warranty.
- Lack of reasonable and proper maintenance.
- Warranty is limited to the original owner.
- In no event shall Cush be responsible for incidental claims including, but not limited to items such as accidents, abuse, personal injury, downtime, towing, and cargo loss.
- Wearable components such as shoes, linings, seals, bearings, hubs & drums, cams and all bushings.
- Damage resulting from corrosion, including brake shoe "rust jacking".
- For vehicles that operate full or part time outside of the United States and Canada, a 1 year/unlimited parts only warranty applies.

COMPONENT	LINEHAUL APPLICATION <sub>1</sub>		GENERAL APPLICATIONS <sub>2</sub>		SEVER SERVICE APPLICATIONS <sub>5</sub>	
	(yrs/mi)	(yrs/mi)	(yrs/mi)	(yrs/mi)	(yrs/mi)	(yrs/mi)
	PARTS	LABOR	PARTS	LABOR	PARTS	LABOR
Trailer Axles – Beam & Brackets	5/500k	1/100k	5/500k	1/100k	1/100k	1/100k
Tag Axles - Beam & Brackets	5/750k	5/750k	3/Unl	1/Unl	1/Unl	1/Unl
Conventional Wheel-ends <sub>3,4</sub>	1/100k	1/100k	1/Unl	1/Unl	1/Unl	1/Unl
Brakes, S-series	5/500k	1/100k	3/Unl	1/Unl	1/Unl	1/Unl
Brakes, E-series	5/500k	1/Unl	3/Unl	3/Unl	1/Unl	3/Unl
Other Brake Components	1/100k		1/Unl		1/Unl	
Auto-Slack Adjusters	5/500k	1/100k	3/Unl		1/Unl	

1. LINEHAUL APPLICATION is typically high-mileage operation (over 60,000 miles/year); a well maintained highway of concrete or asphalt construction; greater than 30 miles between stops.
2. GENERAL APPLICATIONS are typically lower mileage operations (less than 60,000 miles/year); generally on-road service with less than 10% off-road; average of 3 miles between stops.
3. Includes Hub, Wheel Seals and Wheel Bearings. Requires annual inspections and proper documentation to ensure full coverage.
4. Installed by Cush Corp.
5. SEVER SERVICE APPLICATIONS are generally with more than 20% off-road; heavy-duty, raw wood, & oilfield.

**General Disclaimer of Warranty:** This warranty is in lieu of all other warranties or conditions, expressed, implied or statutory including any implied warranty of merchantability or fitness for particular purpose. Contact Cush Corp for application and installation questions on any products at [warranty@cushcorp.com](mailto:warranty@cushcorp.com).

To be able to process your warranty claim we need a warranty job sheet specific to Cush Corp warrantable items only. An invoice or job sheet with only Cush warranty items allows us to clearly interpret and review your claim in a timely manner. A warranty invoice with items or labor not the responsibility of Cush Corp may be denied for those items.



## AXLE LABOR ALLOWANCES

If you have discrepancies on warranty labor allowances please contact Cush with request for approval in writing for additional time.

Warranty allowances are given as standard repair times, the most important thing to get proper warranty approval is upfront communication with Cush about labor and parts needed to complete the repair.

AXLE		
LABOR (min) ALLOWANCE	QTY	INCLUDES REMOVAL & INSTALLATION
30	2	Pivot Connection Hardware
30	1	Axle Alignment
<b>60</b>	<b>1</b>	<b>Per Axle Alignment</b>
45	2	Tire w/Wheel (wheel nuts)
60	1	Suspension Springs/shocks
30	1	HCV Disconnect/Reset
50	2	Brake Drum
10	2	ABS Sensor
50	2	Hub & Spindle Nuts
20	2	Lube
20	2	Bearing/Inspection
20	2	Seals
30	2	Pivot Connection Hardware
30	1	Axle Alignment
50	2	Brake Chambers
50	2	Auto-Slacks
<b>465</b>	<b>1</b>	<b>H-Beam Replacement B&amp;B</b> (Beam & Brake Only, reuse of axle parts)
45	2	Tire w/Wheel (wheel nuts)
60	1	Suspension Springs/shocks
30	1	HCV Disconnect/Reset
30	2	Pivot Connection Hardware
30	1	Axle Alignment
<b>195</b>	<b>1</b>	<b>H-Beam Replacement FDA</b> (Fully Dressed Axle)

ABS Sensor		
LABOR (min) ALLOWANCE	QTY	INCLUDES REMOVAL & INSTALLATION
30	1	Tire w/Wheel (wheel nuts)
25	1	Brake Drum
5	1	ABS Sensor
<b>60</b>	<b>1</b>	<b>ABS Wheel Sensor</b>
30	1	Tire w/Wheel (wheel nuts)
25	1	Brake Drum
5	1	ABS Sensor
30	1	ABS Sensor Bracket
<b>90</b>	<b>1</b>	<b>ABS Wheel Sensor Bracket</b>

WHEEL END		
LABOR (min) ALLOWANCE	QTY	INCLUDES REMOVAL & INSTALLATION
	0	Tire w/Wheel (wheel nuts)
10	1	Hubcap, bolts, & Gasket
10	1	Lube
<b>20</b>	<b>1</b>	<b>Hubcap or Gasket</b>
30	1	Tire w/Wheel (wheel nuts)
25	1	Brake Drum
25	1	Hub & Spindle Nuts
10	1	Lube
<b>90</b>	<b>1</b>	<b>Hub Replacment, Drum axle</b>
30	1	Tire w/Wheel (wheel nuts)
30	1	Caliper
25	1	Hub & Spindle Nuts
10	1	Lube
<b>95</b>	<b>1</b>	<b>Hub Replacment, Disc axle</b>
30	1	Tire w/Wheel (wheel nuts)
25	1	Brake Drum
25	1	Hub & Spindle Nuts
10	1	Lube
10	1	Bearing/Inspection
10	1	Seal
<b>110</b>	<b>1</b>	<b>Wheel Seal</b>
30	1	Tire w/Wheel (wheel nuts)
25	1	Brake Drum
25	1	Hub & Spindle Nuts
10	1	Lube
10	1	Wheel Stud (1 to 3)
<b>100</b>	<b>1</b>	<b>Wheel Studs in one Hub</b>
<b>5</b>	<b>1</b>	<b>Wheel Studs / Each</b> If more than three labor/ea

HCV		
LABOR (min) ALLOWANCE	QTY	INCLUDES REMOVAL & INSTALLATION
10	1	HCV Linkage lower mounting
20	1	Ride Height Re-adjustment
<b>30</b>	<b>1</b>	<b>HCV Disconnect/Reset</b>



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BRAKE CAMSHAFT		
LABOR (min) ALLOWANCE	QTY	INCLUDES REMOVAL & INSTALLATION
30	1	Tire w/Wheel (wheel nuts)
25	1	Brake Drum
25	1	Auto-Slack Adjuster (one)
5	1	Troubleshooting/Adjustment
<b>85</b>	<b>1</b>	<b>Brake Camshaft only (one)</b>

BRAKE SHOES		
LABOR (min) ALLOWANCE	QTY	INCLUDES REMOVAL & INSTALLATION
60	2	Tire w/Wheel (wheel nuts)
50	2	Brake Drum (not Hub)
30	1	Brake shoes w/lining (both)
10	2	Troubleshooting/Adjustment
<b>150</b>	<b>1</b>	<b>Brake Shoes w/Linings (per axle )</b>

BRAKE CHAMBER		
LABOR (min) ALLOWANCE	QTY	INCLUDES REMOVAL & INSTALLATION
20	1	Brake Chamber
5	1	Air Lines to Chamber
<b>25</b>	<b>1</b>	<b>Brake Chamber (one)</b>

AUTO-SLACK		
LABOR (min) ALLOWANCE	QTY	INCLUDES REMOVAL & INSTALLATION
20	1	Auto-Slack
5	1	Troubleshooting/Adjustment
<b>25</b>	<b>1</b>	<b>Auto-Slack Adjuster (one)</b>



# WARRANTY REQUEST FORM

Refer to Cush Warranty Statements for definition of coverage, exclusions & limitations.  
Please FAX this form to Cush Warranty Dept. @ 417-724-0126 or email to [warranty@cushcorp.com](mailto:warranty@cushcorp.com)

## Vehicle Information

Vehicle Manufacturer	
Vehicle Identification Number (VIN)	
VIN Date (MM/DD/YYYY)	Vehicle Age (years):
Vehicle Application/Vocation	
Vehicle Owner/Fleet Name	
Warranty Component Serial #	

## Repair Shop Information

Repair Contact Name	
Repair Contact e-mail	
Repair Phone/Fax	
Repair Work Order/Quote Number	
Date Digital Pictures will be Sent	
Repair Shop Labor Rate	

### Warranty steps 1 thru 5 to be completed by customer & Cush

- 1 Define the problem and apparent cause, send pictures (Repair Shop or Customer).
- 2 If Cush Warranty covers Labor, please submit WO quote for review & approval.  
Please list Cush parts requested on WO.

### CUSH USE ONLY

Warranty ID#: \_\_\_\_\_

- 3 Cush to review pictures & description of cause.
- 4 Cush to review warranty, issue, and determine at fault causation

Vehicle Age:		Vehicle Application:	
Warranty Issue:			
At Fault:			

- 5 Cush to Assign allowance of vehicle warranty for Parts/Labor per step 4.

Yes, Cush full warranty applies for Parts & Labor  
 Parts %:  Labor %:

Yes, but Cush warranty applies for Parts only per vehicle age  
 Parts %:

No warranty, issue is not a Cush causation but will provide parts but no labor  
 Cush Parts %:  (parts to ship freight collect)

*Repair shop should contact this party for other charges:*

No warranty, issue is not a Cush causation

*Repair shop should contact this party:*